



Atlas Portal

New User Login Guide

September 2026





Contents

Registration & Log-in

Support Requests

Downloading Products

License Management

Product Evaluation Requests



**Received a welcome email from
Atlas Portal?**



First time login instructions

- Enter the email address where you received the invite
- Click Next



Sign in

Sign in to access Atlas Portal

joe.bloggs@myaccount.com

[No account? Create one](#)

Next

First time login instructions

Click Forgot password on the next screen -> Click Email code on the next screen to receive a code on your email -> Setup a new password.



← joe.bloggs@myaccount.com

Enter password

Password

Forgot password?

Sign in



joe.bloggs@myaccount.com

Verify your identity

Email code to
joe.bloggs@myaccount.com

Cancel



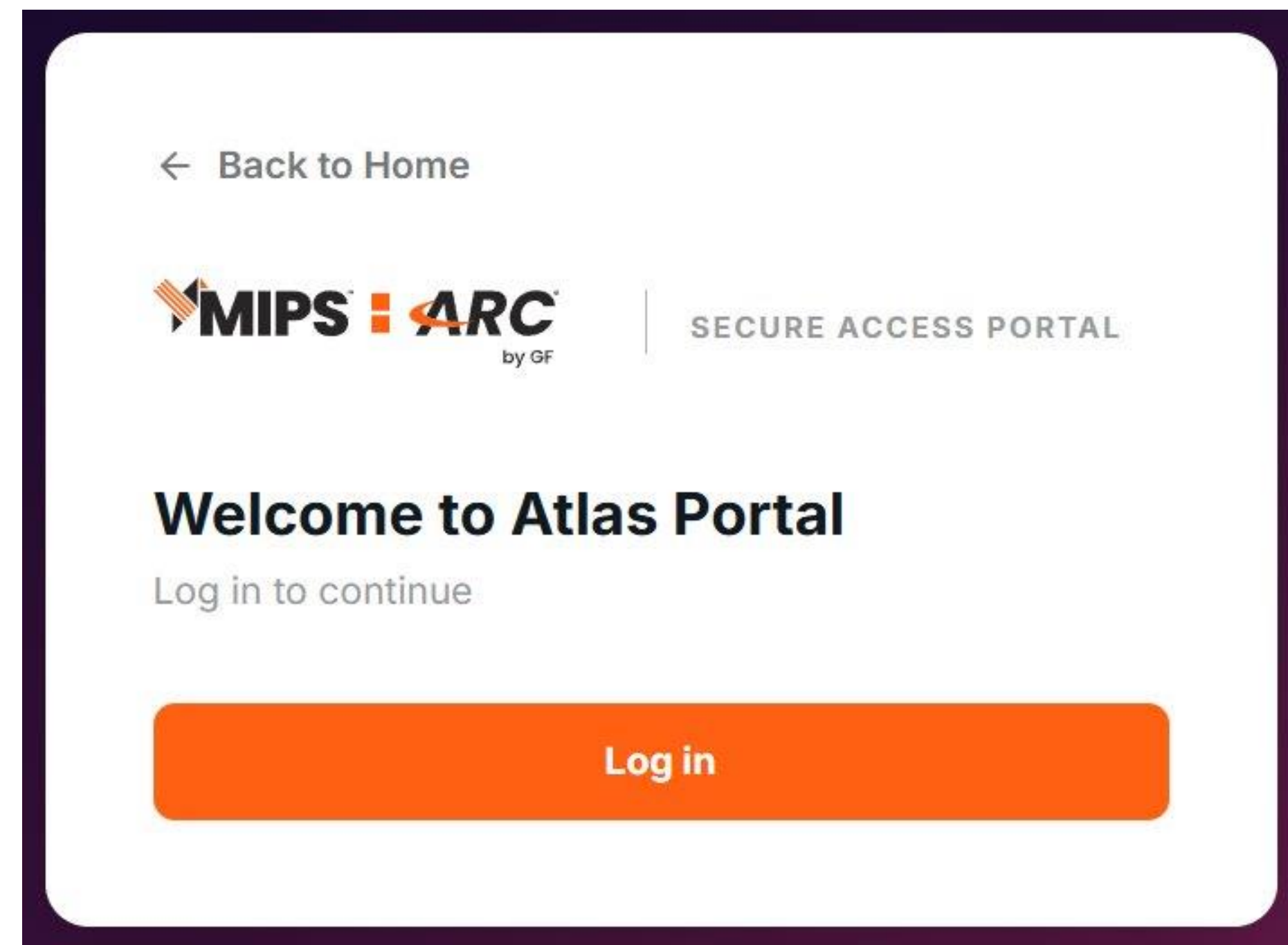
New User Registration



Log-in

Navigate to <http://www.mips.com/atlasportal>

New customers, register; existing customer log in



Create an account



Sign in

Sign in to access Atlas Portal

joe.bloggs@myaccount.com

No account? Create one

Next

- Email address is entered
- Verification code is sent to email address
- Manual approval is then carried out by MIPS



← joe.bloggs@myaccount.com

Enter code

We just sent a code to joe.bloggs@myaccount.com

Enter code

Next

Dashboard

This is the default page loaded after login at atlasportal.mips.com



ARC

by GF

Atlas Portal

DASHBOARD

SUPPORT REQUESTS

DOWNLOAD HUB

LICENSES

ADMIN 

FAQs 





RF

Welcome, **Rohan**

Last login June 2, 2026



23

Unassigned Requests



657

Critical Requests



580

In Progress Requests



Support Request Management



Creating a new support request

Click to create a support request

MIPS

ARC

Atlas Portal

DASHBOARD

SUPPORT REQUESTS

DOWNLOAD HUB

LICENSES

ADMIN

FAQs

RF

Requests

+ Create New Request

Create Support Request

Create Eval Request

My Requests

All Unassigned Requests

Open Requests

All Requests

Mandatory fields

Request Information

Product L1*

Select Product L1

Search options...

Select Product L1

DesignWare Cores ARC P...

ASIP Designer

DesignWare Cores ARC T...

DesignWare SubSystems

Priority *

Select Priority

Select Priority

Critical

High

Medium

Low

Summary *

Brief Summary of the request

0/120 characters

Support Request Type *

Select Support Request Type

Search options...

Select Support Request Type

Enhancement

Fatal

Installation

Licensing & Keys

- ASIP Designer / Programmer
- ARC Processors
- ARC Tools

Product L2

Select Product L2

Watchers

Select watchers

- Non-mandatory fields:
- L2: Actual product
 - Watchers: Other members of your organization on cc

ARC Product L1 Categorizations

All ARC-related requests should be filed under one of:

SolvNet Product	Description
DesignWare Cores ARC Processors	ARC Processor Hardware
DesignWare Cores ARC Tools	ARC Software Tools and Libraries
ASIP Designer / ASIP Programmer	ASIP Products

Details of request

Supporting Information

Issue Description *

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Briefly describe the problem

Attachments

⬆

Click to upload or drag and drop

PDF, PNG, JPG or GIF (max. 10MB)

Upload any files

- Simulation waveforms
- Testcases
- Block diagrams
- etc.

Details necessary for MIPS to replicate issue encountered

- For ARC Processor requests, please upload *build_configuration.txt* so that exact build configuration and IP library versions can be determined
- For MetaWare-related inquiries, please provide the build options that you use along with your test code

Discussion thread

- Interaction history is visible in each ticket
- Status updated based on interaction

Status	Meaning
New	Pending AE assignment
In Progress	Actively being worked on
Waiting on Customer	Response has been provided – waiting for further information from customer
Awaiting Customer Acknowledgement	Request has been fully addressed from MIPS' perspective
Closed	Agreement between MIPS and customer that issue has been fully addressed

Discussion

Newest first

DESCRIPTION

Checking agent interaction with my ticket. Also expect to see all Company Y CASEs but cannot currently (I expect watcher should only email notify watchers that there has been an update)

Preview

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Attach files

0 / 5,000 characters

Cancel

Send

Timeline

CREATED

Apr 23, 2026, 11:45 AM

UPDATED

Apr 30, 2026, 11:13 AM

Related Requests

0 linked

Attachments

View all

vapex_demo_opcode...

1.3 KB

MC

Martyn Customer Bronziet

30/04/2026, 11:13:59

2nd update

MC

Martyn Customer Bronziet

30/04/2026, 11:13:38

Checking update comment can be submitted

Product support

Support Requests shows existing requests and allows new requests to be created

Navigate to support requests

 **MIPS** Atlas Portal

DASHBOARD

SUPPORT REQUESTS

KNOWLEDGE BASE

DOWNLOAD HUB

LICENSES

ADMIN

Requests

⋮

+ Create New Request

My Requests

All Open

All Requests

Q Search requests

All Status

All Priority

All Products

☐	ID	PRIORITY	SUBJECT	PRODUCT L1	STATUS	REPORTER	
☐	737	Critical	My new test 28th April	DesignWare Cores ARC Processors	New	martyn.bronziet...	⋮
☐	323	Critical	Another test - can someone testing the age...	DesignWare Cores ARC Processors	New	martyn.bronziet...	⋮
☐	297	Medium	First test in dev system from Martyn (Comp...	DesignWare Cores ARC Processors	New	martyn.bronziet...	⋮
☐	295	Medium	First test from Martyn	DesignWare Cores ARC Processors	New	martyn.bronziet...	⋮

Showing 1 to 4 of 4 items

<

1

>

10

Rows per page

 **MIPS**  **ARC**
by GF

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Support Request Filters

Export list as
a CSV

Requests

+ Create New Request

My Requests All Open All Requests

Q Search requests All Status All Priority All Products

Support requests may be filtered on:

- My requests
- Open requests only
- All requests
- Status
 - New, In progress, Waiting customer response, Awaiting customer acknowledgement, Closed
- Priority
- Products

Corresponding STAR IDs on ported CASEs will not be immediately visible on day 1



Downloading Products



Download IP

<http://www.mips.com/atlasportal> -> Download Hub

Products can be downloaded per entitlement

- Tools
- IP
- ASIP



DASHBOARD

SUPPORT REQUESTS

DOWNLOAD HUB

LICENSES

ADMIN ▾

Downloadable product hierarchy

As an example, ARC EM products are under ARC–Classic–>EM

MIPS  Atlas Portal

DASHBOARD SUPPORT REQUESTS **DOWNLOAD HUB** LICENSES ADMIN

Downloadable Products

ARC-AI

NPX

v1

ASIP

ASIP Designer

ARC-Classic

EM

DWC ARC EM ESP Option

PRODUCT DETAILS

NAME	DWC ARC EM ESP Option
PRODUCT CODE	Test-B754-0
DESCRIPTION	and remote attacks
DOWNLOAD	ARC-Classic 

Click to
download

Example Download Bundle

ARC EM

Documentation

IP Library (RTL, scripts and testbench)

Index of pr-releases-ga-test/B754-0/GA

Name	Last Modified	Size	Download Link
../			
ARC_EM_5_70a_IP-Libraries.tar	09-05-26 21:14:55 +0100	47.1 MB	ARC_EM_5_70a_IP-Libraries.tar
ARC_EM_Series_Bookshelf_pdf.zip	09-05-26 21:14:55 +0100	23.0 MB	ARC_EM_Series_Bookshelf_pdf.zip
ARC_RDF_Libraries.tar	09-05-26 21:14:55 +0100	15.8 MB	ARC_RDF_Libraries.tar

Reference Design Flow (Implementation) Libraries)



License Management

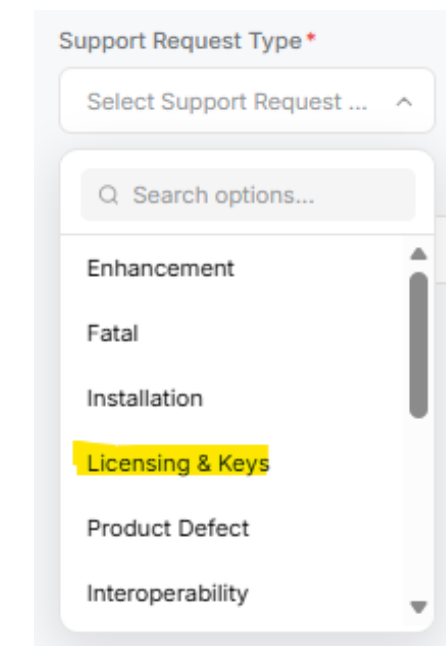


License Scenarios

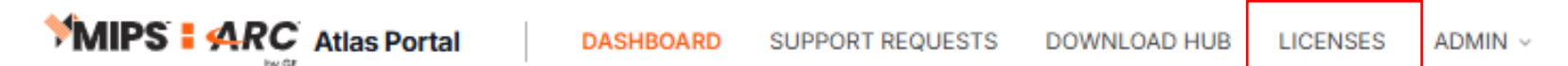
ARC and ASIP products were created using the Synopsys license daemon

If any licenses have expired on existing ARC products or you have not yet downloaded an active license from Synopsys Smartkeys then some manual steps are required:

- From 2nd June, any licenses downloaded from Synopsys Smartkeys will not include ARC or ASIP products, only other Synopsys products
- Any license requests on existing products (which at the time of writing still use the Synopsys daemon) will need to be regenerated manually by Synopsys but the request will need to be made via MIPS. The process turnaround time is anticipated to take 2-3 working days
- Please submit a support request
with “Licensing & Keys” selected in the “Support Request Type” field:



The following pages detailing the use of the “Licenses” tab will only apply to new releases of products made under MIPS, that have been updated to use the MIPS licensing daemon:



For product evaluations see the section on “Product Evaluation Requests”. This also instigates a manual request flow to Synopsys

Download Licenses

License entitlements can be viewed and activated per product

List Entitlements

Entitlements are listed below. Sort by clicking a column heading. Select specific entitlements to view or perform actions on them.

View ▾

Action ▾

◀ ◁ Page 1 of 1 ▶ ▷

⌵

Activation ID ▾

Contains ▾

☐	Type	Activation ID	Entitlement ID	Sold to	Product	Version	Available quantity	Total quantity	Expiration
☐	 C	c7c2-cc78-e37a-4565-b5ea-cf9e-508e-b92b	TestEntitlementJKLApril 28-003	▶ T-JKL (Test Account JKL) Type: End Customer	DWC AI Data Compression Option for NPX	Standard	0	1	PERMANENT
☐	 C	e8d6-0de5-33ea-4fca-9e2f-e86e-c558-0de3	TestEntitlementJKLApril 28-004	▶ T-JKL (Test Account JKL) Type: End Customer	DW ARC MetaWare MX Development Toolkit	Standard	0	1	PERMANENT
☐	 C	2e6a-63bb-6ff5-49dc-b680-251d-444d-0064	TestEntitlementJKLApril 28-002	▶ T-JKL (Test Account JKL) Type: End Customer	DWC ARC EM ESP Option	Standard	1	1	PERMANENT
☐	 C	bad3-0601-554f-429a-b299-63d3-14d1-aa2e	TestEntitlementJKLApril 28-001	▶ T-JKL (Test Account JKL) Type: End Customer	ASIP Designer	Standard	1	1	PERMANENT

License Operations

License list can be filtered by fields

Activate a license under Action->Activat

⌵

Activation ID

Contains

🔍⌵ Advanced Search

Product	Total quantity	Expiration	Maintenance
DWC AI Data Compression NPX	1	PERMANENT	
DW ARC MetaWare MX Dev Toolkit	1	PERMANENT	
DWC ARC EM ESP Option	1	PERMANENT	
ASIP Designer	1	PERMANENT	

--- Change search scope ---

Entitlement ID

Parent bulk entitlement ID

Activation ID

Product

Part number

Sold-to Account Name

Sold-to Account ID

Filter and activate

Filtered by product "EM"

List Entitlements

Entitlements are listed below. Sort by clicking a column heading. Select specific entitlements to view or perform actions on them.

View

Action

⏪ ⏩ Page 1

⌵

Product

Contains

em

🔍⌵ Advanced Search

Type	Activation ID	Entitlement ID	Sold to	Product	Version	Available quantity	Total quantity	Expiration	Maintenance
☒	2e6a-63a-fd-0	entmentJKL	April 28-002	T-JKL (Test Account JKL)	DWC ARC EM ESP Option	Standard	1	1	PERMANENT

Activate

Trusted activate

Short code activation

Claim Activation IDs

Activation (1)

Activate Licenses

Please add or select at least one host and click Next to configure counts.

Generate Licenses

Sold to:

Test Account JKL

Ship-to email:

Ship-to address:

Selected line items:

Activation ID	Product	Expiration date
2e6a-63bb-6ff5-49dc-b680-251d-444d-0064	DWC ARC EM ESP Option	PERMANENT

Cancel

Next

Activation (2)

Host IDs can be added here. Add three for redundant server setup

Select Ethernet for MAC address Host ID

Create License Host
Please select a license host type and enter an appropriate value.

Configure Hosts

Please add or select at least one host and click Next to configure counts.

Server Hosts: ETHERNET = 42a744e50508

Configure Hosts

Server hosts: 42a744e50508

+ + ✖ ?

Selected line items:

Activation ID	Product	Expiration date
2e6a-63bb-6ff5-49dc-b680-251d-444d-0064	DWC ARC EM ESP Option	PERMANENT

Verify Cancel Back Next

Activation (3)

Enter number of seats

Configure Counts

Please enter values for the counts and click Next to review.

Configure Counts

Sold to: Test Account JKL

Selected Hosts

Server hosts

➡ 42a744e50508

Activation ID	Product	qty	Unallocated qty	Extra	Fulfill count
2e6a-63bb-6ff5-49dc-b680-251d-444d-0064	DWC ARC EM ESP Option	1	1	0	1

Verify

Cancel

Back

Next

Activation (4)

Generate Licenses - Review

Please review values and click Verify to validate the license, or click Generate to generate the license.

Generate license

Generate Licenses - Review

Sold to: Test Account JKL

Fulfill counts:

Host	Activation ID	Product	Fulfill count
42a744e50508	2e6a-63bb-6ff5-49dc-b680-251d-444d-0064	DWC ARC EM ESP Option	1

Generate

Verify

Cancel

Back

Activation (5)

License Summary

Please review the licenses below and click Complete to return to List Entitlements page.

License details:

Sold to: Test Account JKL

View

☐	Type	Fulfillment ID	Activation ID	Product	Version	License hosts	Count	Support type	Fulfill date	Expiration
☐		FID_47f5af03_9c17_470c_8de-c_221eec7442e-d	2e6a-63bb-6ff5-49dc-b680-251d-444d-0064	DWC ARC EM ESP Option	Standard	42a744e50508	1	MASTER	May 14, 2026	PERMANENT

Complete

License is created and passed to user



License Manager Installation



License Manager (Imgrd) Software Installation

Download the LMGRD Software from Download Hub for your OS Platform and Architecture
<http://www.mips.com/atlasportal> -> Download Hub

[DASHBOARD](#)
[SUPPORT REQUESTS](#)
[KNOWLEDGE BASE](#)
[DOWNLOAD HUB](#)
[CONFIG STUDIO](#)
[LICENSES](#)
[ADMIN](#)

[FAQs](#)
[What's New](#)
[Help](#)

DownloadHub

8 packages

PACKAGES

MIPS

MIPS Licensing

MIPS License Utilities

MIPS License Utilities

2 folders

linux

6 files

FILE	TYPE		
Imadmin-x64_linux-11_19_10_0.bin	INSTALLER	Download	LM Admin Self Installer
License_Manager_Installation_Quick_Start_Guide.pdf	DOCS	Download	Quick Start Guide (Imgrd)
FlexNet_License_Administration_Guide.pdf	DOCS	Download	Detailed License Admin Guide
Im-mipsImd-11.19.10-f01d2deb-linux-x86_64.zip	FILE	Download	MIPS LMD Binary Package (Imgrd)
Im-mipsImd-11.19.10-f01d2deb-linux-aarch64.zip	FILE	Download	
Im-mipsImd-11.19.6-6426a7d0-centos7-x86_64.zip	ARCHIVE	Download	

windows

4 files

FILE	TYPE		
License_Manager_Installation_Quick_Start_Guide.pdf	DOCS	Download	Quick Start Guide (Imgrd)
FlexNet_License_Administration_Guide.pdf	DOCS	Download	Detailed License Admin Guide
Im-mipsImd-11.19.10-f01d2deb-win-x86_64.zip	FILE	Download	MIPS LMD Binary Package (Imgrd)
Imadmin-x64_n6-11_19_10_0.exe	INSTALLER	Download	LM Admin Self Installer

Install LMGRD Software

Follow the Instructions in Quick Start Guide for Setting up LMGRD

 License_Manager_Installation_Quick_Start_Guide.pdf

DOCS

 Download

For advanced use cases follow Detailed License Admin Guide

 FlexNet_License_Administration_Guide.pdf

DOCS

 Download



Product Evaluation Requests



Create Evaluation Request

Requests

⋮

+ Create New Request

Create Support Request

Create Eval Request

My Requests

All Open

All Requests

Used to request a temporary license for a product

Information needed:

- Product to be evaluated
- License start date
- OS
- Company's business
- Export compliance survey
- Evaluation purpose
- Evaluation success criteria
- Holding company details
- Student status

Tickets / CompanyY

Welcome! You can raise a request for CompanyY using the options provided.

Eval License Product *

Select a product

License Start Date

Select date...

Summary *

Brief summary of your request

Comments

Optional additional details

Operating System *

Select your OS

1. Describe in detail the nature of your company's business *

↶ ↷ Tt B I ... ≡ A ↻ ☰ ☑ ▼ ↗

2. Provide a few examples of the products or services your company develops/manufactures. *

↶ ↷ Tt B I ... ≡ A ↻ ☰ ☑ ▼ ↗

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Thank You

